

# Social Story™

Channel 7 Mandurah Crab  
Fest 2024





# Guidelines

A Social Story™ uses storytelling techniques to explain new experiences and environments. Anyone who is nervous when attending a place or event for the first time may benefit from access to a social story.

We recommend you follow these guidelines.

- Read the social story preferably two weeks in advance of visit.
- If reading to someone, help the person to understand key points.
- Once the visit has taken place, re-read the social story to celebrate achievements.



This Social Story is for people attending the Channel 7 Mandurah Crab Fest (Crab Fest). There is so much to see and do at Crab Fest.

I might take a map of the event with me so I know where to go.

A general map and a Sensory Access map can be downloaded from the Crab Fest website <https://www.crabfest.com.au/>.



Crab Fest will be on the Eastern Foreshore in Mandurah.

There will also be activities located in Smart Street Mall, Mandjar Square, Keith Holmes Reserve and the Western Foreshore.



I can catch the bus or train to Mandurah.

I might use the free shuttle bus service to the event. There will be pick-up points at John Tonkin Tindale Street Oval, Leslie Street Reserve, and Mandurah Train Station.

The wheelchair-accessible shuttle bus will operate approximately every 45 minutes.



If I am going by car to the event there will be no parking along the Eastern Foreshore.

The Crab Fest website and Accessibility Guide provide details about parking locations.

There are ACROD parking bays near the Mandurah Performing Arts Centre and at the Mewburn Centre car park.



If I can only walk short distances, I might use the drop-off/pick up bay located out the front of the Mandurah Performing Arts Centre.



There is pathway access throughout the event including pedestrian access across the Mandurah Bridge.





Some activities will be situated on grass without pathway access, although the majority of grassy surfaces are flat.



There will be lots of people at Crab Fest.

I will need to stay close to my trusted person.



Crab Fest provides a wide variety of activities and experiences for all to enjoy.

Some activities require payment, while others are free of charge.



There will be amusement rides at Crab Fest.

I might choose to go on a ride.  
There will be a cost to go on a ride.

I don't have to go on a ride. I might decide to avoid this area of the event.



There will also be quieter activities available, such as enjoying a meal with friends and family or watching some of the free entertainment options.



There will be activities for children at Crab Fest.



In certain sections of Crab Fest, access will be restricted to people aged 18 and above.

I might be asked to present identification in areas where alcoholic drinks are available.



There will be plenty of places to purchase delicious crab dishes at Crab Fest.





If I don't like eating crab, there will be plenty of other food options available.



I might enjoy watching some free cooking demonstrations at Crab Fest.

There will be lots of food-related smells around the cooking stage.



While at Crab Fest, I'll have the opportunity to enjoy various shows and performances, but some might be quite loud.

If I need a break from the noise, I can borrow noise reduction earmuffs from the Chill Out Zone.



The Chill Out Zone provides a calming space for people of all ages to regulate sensory needs before returning to enjoy the festivities.

Located along the Eastern Foreshore, the Chill Out Zone offers bean bags, seats, noise reduction earmuffs, mindful colouring activities, and sensory tools.



A communication board has been created to help people with communication challenges interact at Crab Fest.

This visual tool uses symbols, pictures, or words that users can point to for conveying messages.

I can download a copy from the Crab Fest website.

 CITY OF  
MANDURAH



**EVENT PHOTOGRAPHER**

on site

Please advise them if you **do not**  
wish to be photographed

There will be an event photographer  
at Crab Fest.

If I prefer not to have my photo  
taken, I can simply inform the  
photographer.



If I need help at Crab Fest, I can ask a volunteer at one of the Information Tents.

Event volunteers will be wearing a yellow shirt with the City of Mandurah logo and the words 'Event Volunteer' on the back.



There will be a firework display on Saturday night.

Some good places to view the display include; the Eastern Foreshore, Henry Sutton Reserve and Stingray Point.

The fireworks display will be loud and colourful.





I might wear noise reduction earmuffs to help make noises softer and make the sounds of the fireworks more comfortable.



There will be toilets located on the Eastern Foreshore, next to the Mandurah Visitors Centre, Western Foreshore and at Keith Holmes Reserve.

There is a Changing Places facility next to the Visitors Centre. I need my own MLAK key to access the Changing Places Facility.

Changing Places are secure, clean facilities for people with disability who need space and assistance to use the bathroom when out and about.



I can access more detailed information about the accessibility at Crab Fest on the Crab Fest website.

<https://www.crabfest.com.au/plan-your-visit/accessibility>



People often have a good time at Crab Fest and I hope to also have a great time!

## Contact

### City of Mandurah

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[Mandurah.wa.gov.au](http://Mandurah.wa.gov.au)

6550 3777

If you need help to speak or listen on the phone  
you can use the National Relay Service on  
1300 555 727

For more information visit: [relayservice.gov.au](http://relayservice.gov.au)



**Scan code for more information  
about access and inclusion at  
the City of Mandurah.**

